

Accessibility Statement for Nash Mills Parish Council

Nash Mills Parish Council (NMPC) is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Measures to support accessibility

Nash Mills Parish Council takes the following measures to ensure accessibility of The Council:

- Regular updates using a web design specialist.
- Regular review of documents.
- Documents available on request in alternative formats (subject to availability).

Whilst we will undertake actions to ensure compliance we will also consider that the steps taken be proportionate to our scope.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

The Council is partially conformant with WCAG2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Compatibility with browsers and assistive technology

Nash Mills Parish Council is designed to be compatible with the following assistive technologies:

- Mobile Phones
- PC and Mac Computers
- All Tablet devices
- All known Browsers
- Screen Readers

Technical specifications

Accessibility of Nash Mills Parish Council relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of NMPC and its website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for NMPC and its website.

1. Comments from users: Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.
2. Some older PDFs may not comply.
3. Historic documents have not been updated.
4. Some scanned documents may not be accessible. Due to privacy regulations we have no option but to manually redact some documents and then scan them on to the system.

For any of the issues listed or issues that you have personally encountered please contact the clerk as we may be able to provide them in an alternative format to facilitate accessibility.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will endeavour to meet accessibility standards and we will always do our utmost to provide documents in alternative formats if requested.

Assessment approach

Nash Mills Parish Council assessed the accessibility of it's website by the following approaches:

- Self-evaluation and the use of an outsourced website consultant.

NMPC are currently reviewing the website to achieve a higher degree of accessibility. This self-evaluation will be ongoing with a planned schedule of works therefore please contact the clerk should you find any areas that limit your accessibility so that they may be considered for improvement.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

clerk@nashmillsparishcouncil.gov.uk / 07943 519458 giving the page title and the nature of the problem.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Formal approval of this accessibility statement

This Accessibility Statement is approved by: Nash Mills Parish Council, Nikki Bugden, Clerk to the Council